



DISTRICT COUNCIL 16
Northern California Health and Welfare Trust Fund
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Date: November, 2023

To: All Participants, including COBRA beneficiaries participating in the Indemnity Medical Plan offered by District Council No. 16 Northern California Health & Welfare Trust Fund

From: Board of Trustees

This Participant Notice will advise you of certain information you need to be aware of in order to receive the highest level of benefits from the District Council No. 16 Northern California Health & Welfare Trust Fund. **This information is VERY IMPORTANT to you and your Dependents.** Please take the time to read it carefully.

**REINSTATEMENT OF TELEHEALTH SERVICES
EFFECTIVE MAY 12, 2023**

During the COVID-19 Public Health Emergency period, the Fund implemented telehealth services to enable Participants to receive care without physically going into a healthcare provider's facility. This benefit ended on May 12, 2023 (which was the official end of the Public Health Emergency period).

The Board of Trustees is pleased to advise you that benefits for telehealth services have been restored retroactively to May 12, 2023. Benefits will be paid the same as an office visit (subject to whether you receive services from a PPO or Non-PPO provider). This means that office visits (as outlined in the Summary Plan Description) now include virtual/internet visits and telephonic visits.

HS&BA is in the process of identifying and reprocessing claims that were denied between May 12, 2023 and today. If you have any questions about this process, please contact HS&BA.

Please keep this important notice with your Plan Document/Summary Plan Description (SPD) for easy reference to all Plan provisions. Should you have any questions, please contact the Administrative Office at **(800) 922-9902**.

Receipt of this notice does not constitute a determination of your eligibility. If you wish to verify eligibility, or if you have any questions regarding the Plan changes, please contact the Administrative Office.

In accordance with ERISA reporting requirements this document serves as your Summary of Material Modifications to the Plan and we are advising you of these Plan changes within 60 days of the adoption of those changes.