

# KAISER PERMANENTE® DC16 H&W Fund Smart Choices HMO

Coverage for: Individual/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see

www.kp.org/plandocuments or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-278-3296 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Not Applicable.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$1,500 Individual / \$3,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="www.kp.org">www.kp.org</a> or call 1-800-278-3296 (TTY: 711) for a list of <a href="network providers">network providers</a> . For mental health and chemical dependency benefits, contact <b>Beat it!</b> at 1-800-828-3939.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network providers</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	Yes, but you may self-refer to certain <u>specialists</u> .	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
	Primary care visit to treat an injury or illness	\$30 / visit	Not Covered	None	
If you visit a health	Specialist visit	\$30 / visit	Not Covered	None	
care <u>provider's</u> office or clinic	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	\$10 / encounter	Not Covered	None	
	Imaging (CT/PET scans, MRI's)	\$10 / procedure	Not Covered	None	
More information about prescription drug coverage is available at www.kp.org/formulary	Generic drugs	Retail: \$10 / prescription; Mail order: \$20 / prescription	Not Covered	Up to a 30-day supply retail or 100-day supply mail order. Subject to formulary guidelines. No Charge for Contraceptives.	
	Preferred brand drugs	Retail: \$20 / prescription; Mail order: \$40 / prescription	Not Covered	Up to a 30-day supply retail or 100-day supply mail order. Subject to formulary guidelines. No Charge for Contraceptives.	
	Non-preferred brand drugs	Same as preferred brand drugs	Not Covered	Same as preferred brand drugs when approve through <u>formulary</u> exception process.	
	Specialty drugs	20% coinsurance up to \$150 / prescription	Not Covered	Up to a 30-day supply retail. Subject to formulary guidelines.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$30 / procedure	Not Covered	None	
	Physician/surgeon fees	No Charge	Not Covered	Physician/surgeon fees are included in the facility fee.	

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Emergency room care	\$125 / visit	\$125 / visit	None
If you need immediate medical attention	Emergency medical transportation	\$100 / trip	\$100 / trip	None
	Urgent care	\$20 / visit	Not Covered	Non-Plan providers covered when temporarily outside the service area: \$30 / visit
If you have a	Facility fee (e.g., hospital room)	No Charge	Not Covered	None
hospital stay	Physician/surgeon fee	No Charge	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services  Health: \$30 / individual visit. No Charge for other outpatient services.; Beat It!: No charge.		Kaiser: Not Covered Beat It!: 50% coinsurance	Kaiser: Mental / Behavioral Health: \$15 / group visit; Substance Abuse: \$5 / group visit.  Beat It!: None.
	Inpatient services	Kaiser: No Charge Beat It!: No charge.	Kaiser: Not Covered Beat It!: 50% coinsurance	Kaiser: None Beat It!: Preauthorization required. For availability of benefits without preauthorization, please refer to your benefits available through Kaiser.
If you are pregnant	Office visits	No Charge	Not covered	Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	No Charge	Not Covered	None
	Childbirth/delivery facility services	No Charge	Not Covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
	Home health care	No Charge	Not Covered	Up to 2 hours maximum / visit, up to 3 visits maximum / day, up to 100 visits maximum / year.	
If you need help recovering or have	Rehabilitation services	Inpatient: No Charge; Outpatient: \$30 / visit	Not Covered	None	
other special health	Habilitation services	\$30 / visit	Not Covered	None	
needs	Skilled nursing care	No Charge	Not Covered	Up to 100 days maximum / benefit period.	
	Durable medical equipment	No Charge	Not Covered	Requires prior authorization.	
	Hospice service	No Charge	Not Covered	None	
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	If you elect additional vision coverage, it will be available under a separate vision plan through VSP	
	Children's glasses	Amounts in excess of \$175 allowance	Not Covered	Allowance limited to once every 24 months. If you elect additional vision coverage, it will be available under a separate vision plan through VSP	
	Children's dental check-up	Not Covered	Not Covered	If you elect dental coverage, it will be available under a separate dental <u>plan</u> through Delta Dental, DeltaCare USA, or UHC.	

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental Care (Adult & Child) (may be available under separate dental plan)
- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (plan provider referred)
- Bariatric surgery

- Chiropractic care (up to 25 visits/year available through the Trust Fund)
- Infertility treatment

 Routine eye care (Adult) (additional coverage may be available under separate vision plan) Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

#### Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-278-3296 (TTY: 711) or www.kp.org/memberservices		
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform		
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>		
California Department of Insurance	1-800-927-HELP (4357) or www.insurance.ca.gov		
California Department of Managed Healthcare	1-888-466-2219 or <u>www.healthhelp.ca.gov/</u>		

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax</u> credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

SPANISH (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711)

CHINESE (中文): 如果需要中文的帮助,请拨打这个号码 1-800-757-7585 (TTY: 711)

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-278-3296 (TTY: 711)

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Bal (9 months of in-network pre-natal car delivery)		Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's overall deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other (blood work) <u>copayment</u></li> </ul>	\$0 \$30 \$0 \$10	Hospital (facility) copayment	\$0 \$30 \$0 \$10	<ul> <li>Specialist copayment</li> <li>Hospital (facility) copayment</li> </ul>	\$0 \$30 \$0 \$10
This EXAMPLE event includes serv	rices like:	This EXAMPLE event includes services like: This EXAMPLE event in		This EXAMPLE event includes se	rvices like:
Specialist office visits (prenatal care) Childbirth/Delivery Professional Service Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and bloce Specialist visit (anesthesia)  Total Example Cost		Primary care physician office visits (in education)  Diagnostic tests (blood work)  Prescription drugs  Durable medical equipment (glucose)  Total Example Cost	·	Emergency room care (including mediagnostic test (x-ray)  Durable medical equipment (crutche Rehabilitation services (physical the Total Example Cost	es)
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In this example, Peg would pay:  Cost Sharing		In this example, Joe would pay:  Cost Sharing		In this example, Mia would pay:  Cost Sharing	
<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0
Copayments	\$100	Copayments	\$700	Copayments	\$400
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$50	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$150	The total Joe would pay is	\$700	The total Mia would pay is	\$400

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

