



DISTRICT COUNCIL 16
Northern California Health and Welfare Trust Fund
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 Dublin, CA 94568-7756
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[Email: Dc16info@hsba.com](mailto:Dc16info@hsba.com)
www.dc16trustfund.org



DC16 QUICK REFERENCE TEMPLATE

Phone numbers:

MedExpert: 1800-999-1999
 Inpatient Pre Auth – 1-800-274-7767
 Carelon Rx Member Services – 1-833-923-0115
 Carelon Rx Pharmacy Help – 1-833-296-5039
 Carelon Rx Authorizations – 1-833-293-0659
 Beat It – Alcohol & Chemical Dependency – 1-800-828-3939
 Spring Health Mental Health –1-855-629-0554, opt 3 general assistance
 Crisis support – 24/7 (Press 2)
 Future Moms – 1-866-664-5404

Website Addresses:

District Council 16 H&W: <https://www.dc16trustfund.org>
 Resilient Floor Pension: <https://www.resilientfloortrust.org>
 Bay Area Painters and Tapers Pension and Annuity: <https://www.bayareapainterstrust.org>
 Northern California Glaziers Pension and IARP: <https://www.norcalglazierstrust.org>

MEDICAL		DENTAL	
Medical Providers	Member Services	Dental Providers	Member Services
Direct Pay - Anthem Case #: 280624 ID PRE-FIX: DYSDC	800-922-9902	Delta Dental Group #0308	800-765-6003
Inpatient Pre Auth - BlueCross	800-274-7767	Delta Care USA Group #76123	800-422-4234
Kaiser Group Plan #602697	800-464-4000	UHC/pacc Union Dental Policy #712019	877-816-3596
Health Services Foundation (HSF) Pre Auth- Care Counselors	1-888-343-3216	Carelon Rx Member services: (833) 923-0115 Pharmacy HelpDesk: (833) 296-5039 Rx Pre-Authorizations: (833)-293-0659 or electronically through covermy meds.com Prefix ID: DC BIN: 020099 PCN: WG	
Vision Service Plan Group #12336814 88#: Div. 002 Class. 003	800-877-7195		
VSP Tru-Hearing (Hearing Aids for Kaiser Members)	877-396-7194		
Spring Health Mental Health Services	855-629-0554, opt 3 Crisis support: 24/7 (Press 2) Online: dc16trustfund.springhealth.com Mobile app code: dc16trustfund		
Beat It! Alcohol abuse & Chemical Dependency	800-828-3939 Claims Address: 20079 Stone Oak Parkway Suite 1105-158 San Antonio, TX 78258		
Future Moms	866-664-5404		
Operating Engineers Credit Union	800-877-4444		